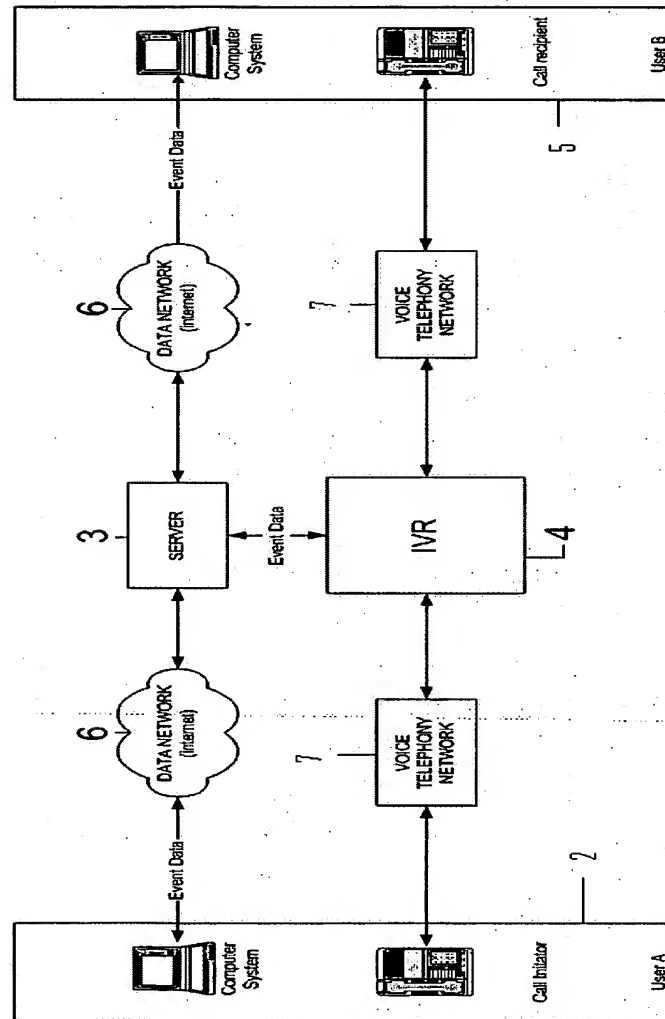


Figure 1  
Overview



**Figure 2**  
Interactive Voice Response  
GENERAL OVERVIEW

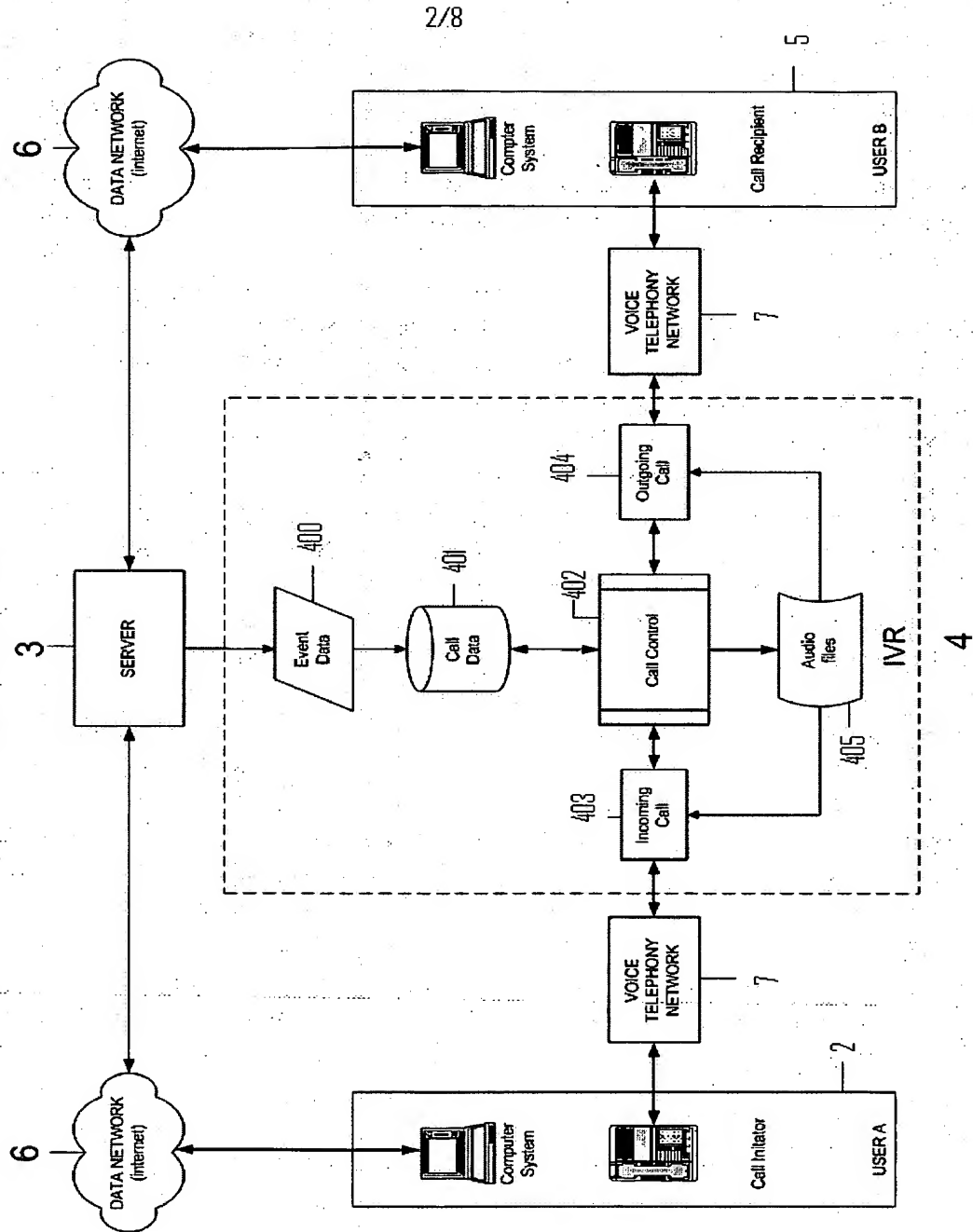


Figure 3  
IVR Control

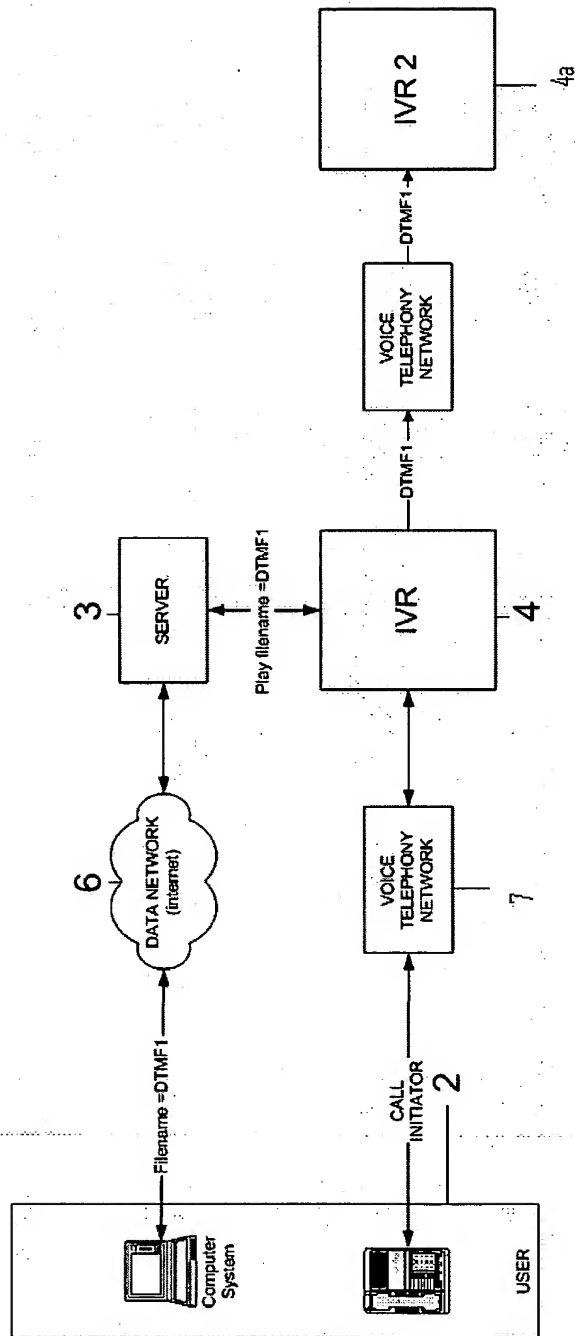
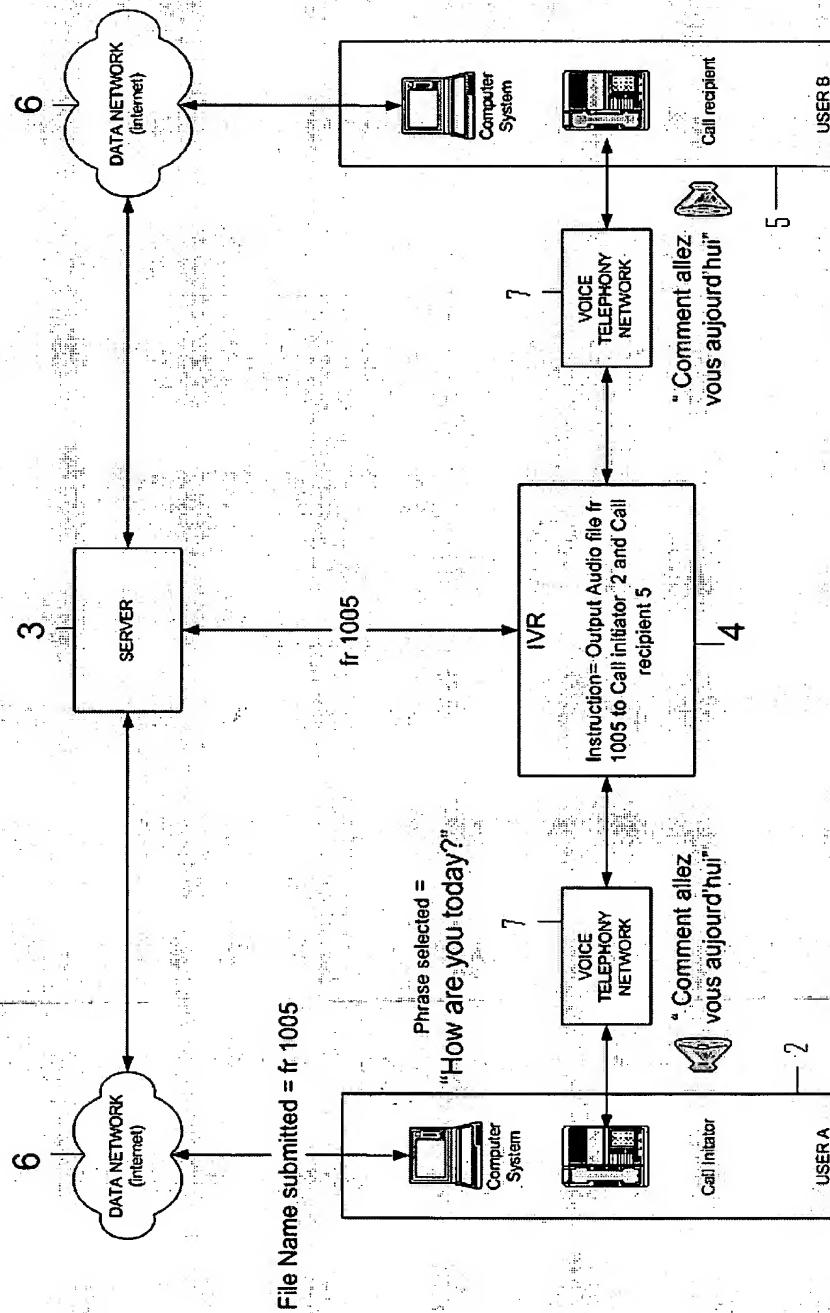


Figure 4  
Language Translation  
English to French



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Figure 5  
Language Translation  
French to English

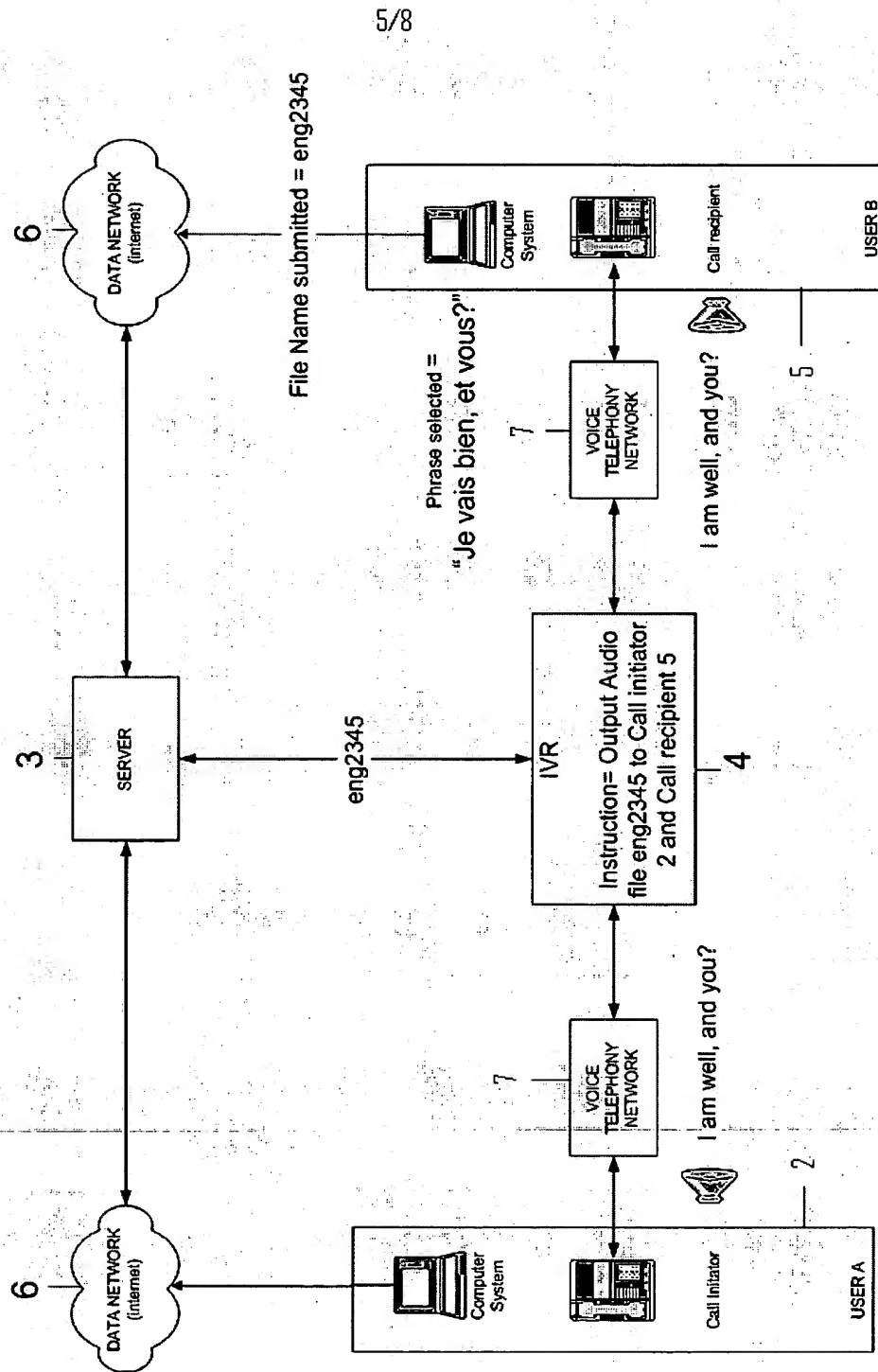
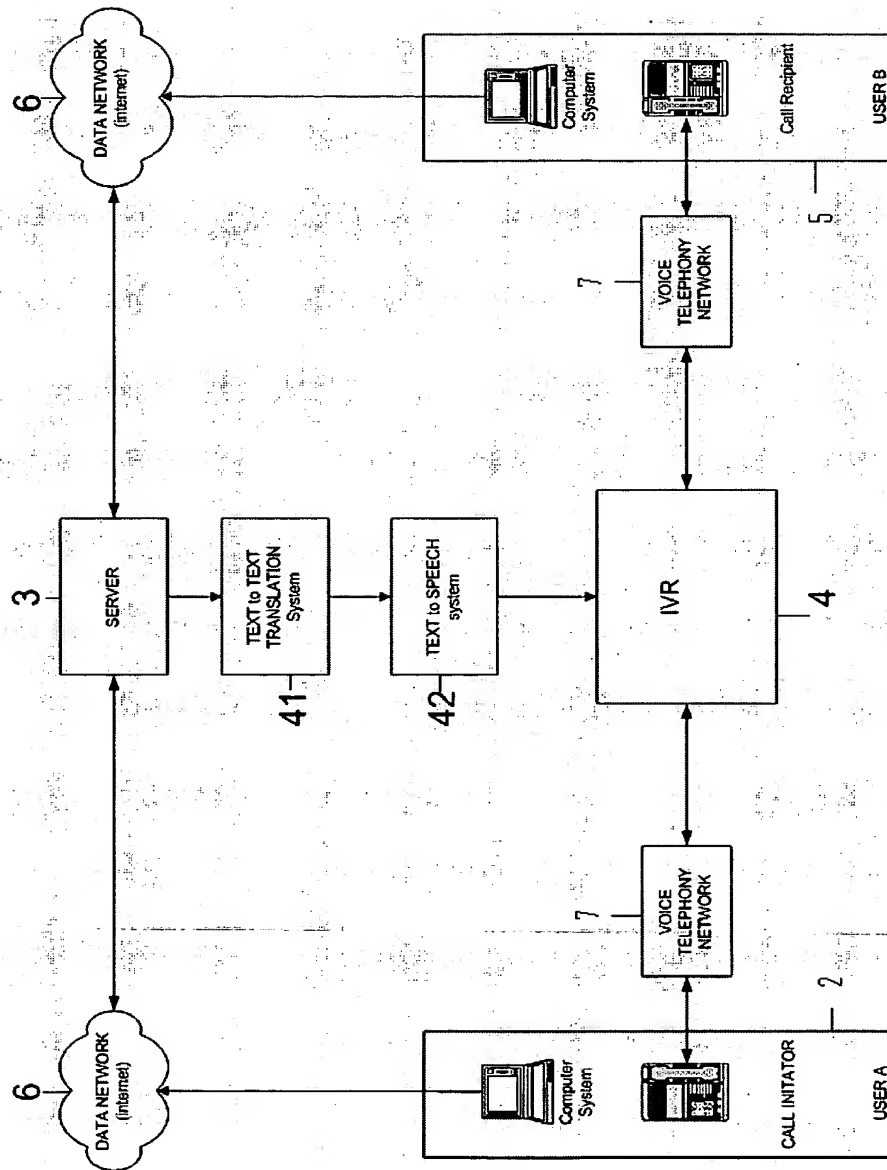
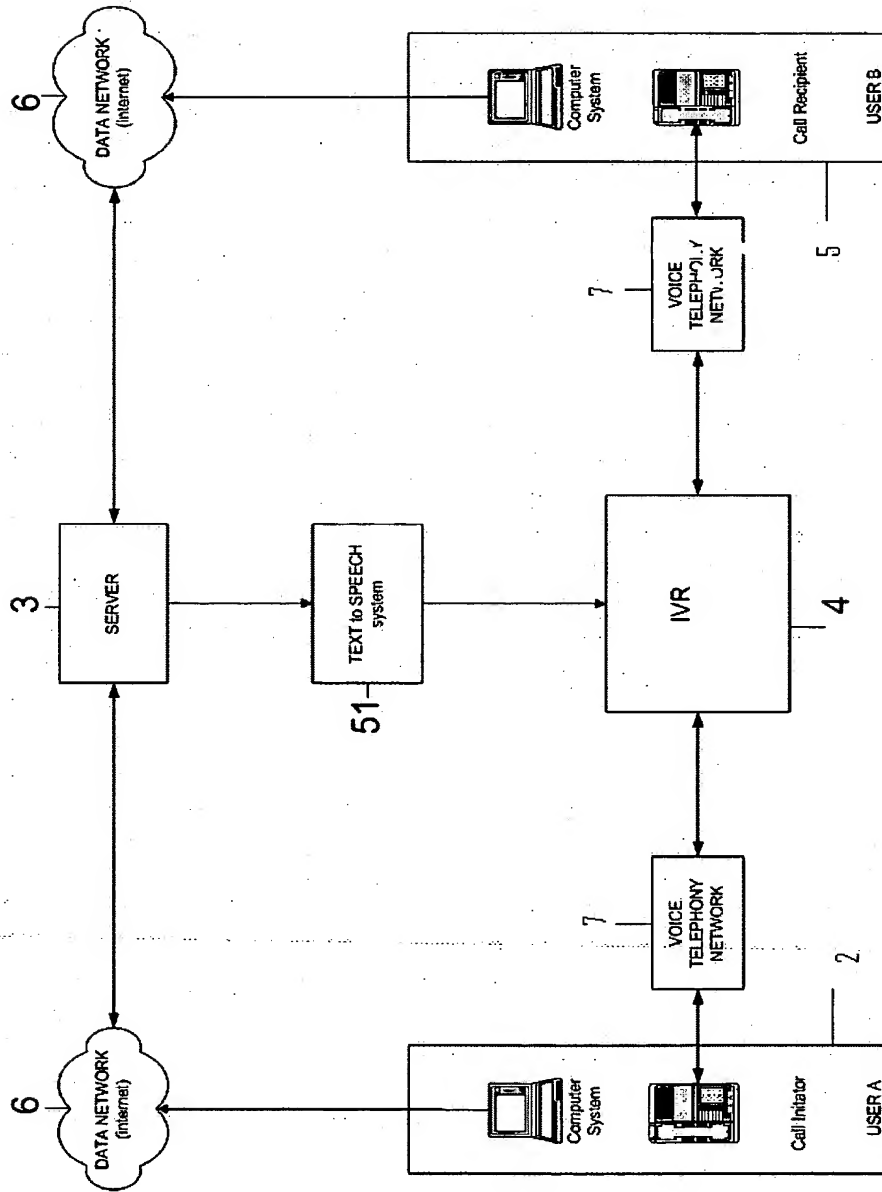


Figure 6  
Text Translation Text to Speech



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Figure 7  
Text to Speech  
Speech Impaired User



**Figure 8**  
DEAF USER  
Architecture Overview

